

**Third Sector Dumfries & Galloway
Health & Social Care Forum
Tuesday 14th March 2023**



Third Sector
Dumfries and Galloway

TSDG Staff Members:
Niomi Nichol, Health & Social Care Manager; Carol Bell, Health & Social Care Engagement Officer

Forum Members:
Pamela Deans, Dumfries and Galloway Advocacy Service; Mia Glendinning, NHS Dumfries & Galloway NHS; Kalpana Ratnam-Roarty, User and Carer Involvement; Sharon Douglas, Richmond Fellowship Scotland; Lindsay Murdoch, Heathhall Community Centre; Lucy MacLeod, Outpost Arts; Sharon Douglas, Richmond Fellowship Scotland; Georgia Walker, Change Mental Health; Innes McMinn, Independent Living Support; Jim Brodie, Food Train; Jolene Lornie, Stroke Association; Emma Scott, Change Mental Health; Rachel Byers, Carers Centre for Dumfries and Galloway.

Apologies:
Craig McEwen, Inspired Community Enterprise Trust; Paula Cochrane, Capability Scotland

Guests:
Jane Cullingworth, University of Glasgow.

Agenda Item	Discussion	Action Point
1.	<p>Welcome and Introductions Carol Bell (CB) welcomed everyone to the meeting and thanked them for their attendance. All attendees introduced themselves and told the group about their service. CB talked through the agenda for the meeting which would include reflecting on the forum over the past year, discussing emergence from Covid and what the future looks like for the forum and its member organisations.</p>	
2.	<p><u>Feedback from HSC forum 2022 meetings</u> CB and Niomi Nichol (NN) gave an overview of the key points of discussion and the outcomes of these from the March, April, June, September and December 2022 forums. <u>March 2022</u> – NN – March focussed on Employability and the Workforce Plan, from the feedback provided TSDG are now exploring the possibility of a week long, recruitment and employability event towards end of summer 2023, NN recognised the urgency of the need but explained it was important this was not rushed and was done properly, also highlighted this would be specifically for third sector to help with both recruitment and retention. NN explained that Scottish Care are supporting a test of change, Care and Support At Home Collaborative test of change which would potentially include levelling up, NN has asked Cara Gillespie at Scottish Care for feedback on what this will look like and will update the forum once this is received. <u>April 2022</u> – NN updated on the extraordinary forum on the IJB Draft Participation and Engagement Strategy, all of the feedback forum members provided was collated by NN and passed to DGHSCP. NN requested feedback on this from Alexander Campbell (AC), who confirmed final version now approved and being utilised, a paper on the consultation and outcomes will be published shortly, NN advised she has gone back to AC expressing concern at lack of feedback that has been provided to third sector and will update when a response is received.</p>	<p>NN – update on levelling up pilot once information provided by Cara at Scottish Care.</p> <p>NN – update on any further feedback from AC</p>

	<p><u>June 2022</u> – NN updated on the lack of 2 way referral pathways with statutory mental health, which was raised as an issue at this forum and regular meetings NN has had with Jacqui Pike, a Mental Health Collaborative has been formed. This is still in early stages but NN will keep forum updated on progress and request input in the future. NN advised she has been unable to progress formal menopause support for third sector but will have a discussion with the forum in future to look at informal options, forum members expressed desire for this</p> <p><u>September 2022</u> – CB around delayed discharge & H&SC pressures which were discussed the main update is the Hospital to Home Wraparound Co-ordinator post is now progressing, see next agenda item. CB regarding Cost-of-Living crisis which was discussed – TSDG held 2 online conversations looking at this and have completed mapping which is on DGLocator for local warm hubs. CB - Making the Leap with Lens event. CB advised that as part of the decision making investment team it was good to see that 4 out of 5 of the projects who received investment came from third sector.</p> <p><u>December 2022</u> – This had a focus on the impact of the Cost of Living Crisis. CB fed back that the main thing to come from this was the event held by DGHSCP at the Bridge to get the third sector’s input on the H&SC crisis. There was feedback at this event regarding the need for the Hospital to Home Wraparound Co-ordinator role. NN also fed back on conversations with David Rowland about SIG. NN is looking into specific ways to ensure views are heard as they were not well represented at the event.</p>	<p>NN – provide ongoing updates on mental health collaboration</p>
<p>3</p>	<p><u>What has emergence looked like for you?</u></p> <p>Emma Scott (ES) currently more covid cases among staff than any other time and general sickness levels high too. Sharon McMullan (SMcM) agreed cases high with them too. SMcM explained changes to RIDDOR reporting now only needed for service user to staff transmission not staff to staff. SMcM and other members present expressed concern that this information and update had not been shared locally by DGHSCP.</p> <p>NN asked is there had been any progress around peripatetic teams forum members confirmed there had not been any progress.</p> <p>Sharon Douglas (SD) agreed with comments above and highlighted that Sustainability Fund ending 31st March 2023 with nothing announced to replace it, NN was not aware of this but will look into it and feedback to forum.</p> <p>Jim Brodie (JB) explained that demand for services went up significantly during the pandemic and while now reduced are still 50% above pre-pandemic levels. JB also said they have a lot of uncertainty as they are still waiting to hear about funding after 31st March this year. CB advised TSDG aware of this issues and NN explained she has requested meetings and updates but not had responses yet .</p> <p>SMcM said conversations around third sector organisations working together to relieve pressure on registered providers has ground to a halt since CASHOG folded. NN asked if this is something forum would like to explore at future forums.</p>	<p>NN – get update re Sustainability Fund</p> <p>Update now received from Kara at Scottish Care as follows – “I can confirm that, as things stand, the sustainability payments end on 31st March, and that there is nothing planned to replace them that Scottish Care is aware of.” NN has asked to be kept up to date with any further progress and will feedback if received</p>

	<p>SMcM raised concerns that statutory staff do not see third sector staff as being on the same level as them and do not respect them and their processes. Services being put under pressure to accept unsafe delayed discharges, in particular without risk assessments.</p> <p>ES agreed with this and that staff are exhausted, they are losing staff due to burn out and the fact they cannot improve salaries to keep up with cost of living, reporting a £7k difference between what applicants/staff need to live and what they can offer as a salary. CB agreed it is important to recognise that third sector staff have dealt with the same as statutory.</p> <p>There was a discussion around agency staff rates and in particular the Scottish Nursing Guild, questions were raised why the DGHSCP can afford to pay these inflated agency rates but cannot ensure third sector staff are paid well enough to retain them. Scottish Nursing Guild are now on NFF which means they are able to charge up to £80/hr. Some providers are reporting agency bills of £250k per quarter.</p>	
4	<p><u>What does the future of Community Health and Wellbeing look like?</u></p> <p>NN gave an update on the Hospital to Home Wraparound Co-ordinator post – this has now gone to advert. NN explained the key purposes of the role. SD asked how 1 person was going to deal with all discharges and would this also include Midpark. NN confirmed that would not be the case and she would work with the successful person and the DGHSCP to set realistic expectations. It is hoped the service could expand in the future, this initial post will show the need for this type of service. re Midpark, this will not initially be part of the role however NN is working on this at the moment particularly around transition from Midpark. SMcM felt this could be useful with Health Passports as often they are not looked at, NN agreed and added anticipatory care plans and carers plans could also be considered.</p> <p>NN advised TSDG are working with a couple of Carers orgs on a Think Carer campaign within the third ES – provided an update on Change Mental Health’s plans, including new processes and ideas around IT.</p> <p>Lucy MacLeod (LMac) – Gave an update on their plans for the next 2 years including a Creative Wellbeing Network which she will be in touch with third sector organisations soon to ask them to participate in this.</p> <p>Jolene Lornie (JL) – asked for forum members to promote their community connector opportunities.</p> <p>CB explained TSDG are keen to look at the format of the forum going forward. The plan for June is an extended face to face forum to allow for networking, DGHSCP potentially to feedback on key things like the improving the cancer journey and for forum members to highlight the work they are doing through perhaps a marketplace format. CB asked forum to share ideas and what they would find beneficial, NN also asked forum members to think about whether or not they would like senior managers from DGHSCP to attend. June HSC Forum will now be held on 20th June 2023.</p>	<p>All forum members – to send feedback and suggestions for June face-to-face forum to CB or NN</p>

5	<p>Guest Speaker – Thomesena Lochhead & Regina McDevitt, Screening and Inequalities Engagement Programme.</p> <p>Guest unable to attend but NN provided an update on past engagement and purpose of future sessions, explained there would be a workshop on 31st March and encouraged forum members to share this information and attend if they were able to.</p> <p>The event will be held at The Baptist Church on 31/03/2023 starting with lunch at 12:30 and finishing at 3:30pm</p>	CB – send engagement workshop information to forum
6	<p><u>AOCB</u></p> <p>CB informed the forum of the engagement events that are being held by the Improving the Cancer Journey (ICJ) team and gave feedback on the first event. NN encouraged people to attend particularly SIG members, as she felt people with complex needs were not represented at the last event. Kalpana Ratnam-Roarty (KR-R) gave information on work that they had already done and will email CB with this.</p> <p>Kalpana Ratnam-Roarty (KR-R) advised they have a vacancy in the west of the region for the Hen's Den and asked members to pass this on to anyone who may be interested in applying.</p>	KR-R – will send information on to CB